

## DOCUMENTS / INFORMATION

We would require the following to be forwarded by post or fax to the Export Department at Wockhardt UK Ltd

1. A prescription from your doctor listing the exact product and quantities required.
2. A 'Compassionate Use/ Named Patient Supply: Drug Safety (Pharmacovigilance) Agreement for Hypurin Insulin' completed by the licensed practitioner responsible for the treatment of your diabetes.

Note: Communication regarding technical or medical aspects of Hypurin insulin or its use.

*The Company must ensure that the patient communicates directly with and obtains all advice on his or her diabetes treatment from the physician responsible for treatment of his or her diabetes.*

- The Company can not communicate directly with the patient regarding technical or medical aspects of Hypurin insulin or its use.
  - The patient must direct all enquiries of this nature to the physician responsible for treatment of his/her diabetes.
  - Contact with the Company on matters of this nature must be made by the physician responsible for treatment of the patient's diabetes.
  - Communication received by the Company directly from the patient, will be forwarded within two working days of receipt, to the physician responsible for treatment of the patient's diabetes.
3. An undertaking from your doctor, that he or she will report any serious adverse reactions to the products within 48 hours and any non-adverse reactions within 10 days to Wockhardt UK Ltd and also to the appropriate authorities in your country.
  4. The full delivery address (please note - this must be for a Doctor or Pharmacy).

### PAYMENT

Upon receipt of the above we would then ask for payment in advance of shipment using one of the following methods.

1. Credit Card (Visa, Mastercard, Access or Eurocard)  
An order form will be sent for you to complete and return to the Export Department at WockhardtUK Ltd. Payment will then be obtained using the information provided.
2. Swift or Telegraphic Transfer  
A pro-forma invoice will be sent to you outlining the payment required. You will then need to arrange for that amount to be transferred to our bank account which will be detailed on the pro-forma invoice.
3. Cheque  
A pro-forma invoice will be sent to you outlining the payment required. You will then need to send a cheque for the full value to the address below:

**Export Department**

Wockhardt UK Ltd  
Ash Road North  
Wrexham Industrial Estate  
Wrexham  
United Kingdom  
LL13 9UF

**DELIVERY**

Upon receipt of payment we will arrange for your order to be packed and despatched by TNT courier. You will be advised of the TNT Airwaybill Number, which you can use to monitor the package during transit, using the tracking option available at [www.tnt.co.uk](http://www.tnt.co.uk). We will also follow the progress of your order.

**PRODUCTS / PRICES**

For your guideline, please see below our current products and prices:

<b>Bovine Range</b>		
Hypurin® Neutral 100u/ml	1 x 10ml vial	£30.00
Hypurin® Neutral 100u/ml	5 x 3 cartridges	£40.00
Hypurin® Isophane 100u/ml	1 x 10ml vial	£30.00
Hypurin® Isophane 100u/ml	5 x 3ml cartridges	£40.00
Hypurin® Lente 100u/ml	1 x 10ml vial	£30.00
Hypurin® Protamine Zinc 100u/ml	1 x 10ml vial	£30.00
<b>Porcine Range</b>		
Hypurin® Neutral 100u/ml	1 x 10ml vial	£30.00
Hypurin® Neutral 100u/ml	5 x 3ml cartridges	£40.00
Hypurin® Isophane 100u/ml	1 x 10ml vial	£30.00
Hypurin® Isophane 100u/ml	5 x 3ml cartridges	£40.00
Hypurin® Biphasic 30/70 mix 100u/ml	1 x 10ml vial	£30.00
Hypurin® Biphasic 30/70 mix 100u/ml	5 x 3ml cartridges	£40.00

TNT Courier (up to 40 vials) - £130.00

Administration Charge £115.00

VAT for European countries only 17.5%