

Personal Import of WockhardtUK Ltd bovine insulins

This guide has been written to help you if you have not been able to find a suitable replacement for Iletin® 1 in Canada and wish to obtain beef insulin from WockhardtUK Ltd.

Although Wockhardt's bovine insulins have been approved and used in the United Kingdom and other countries for the last 25 years, they are not yet approved for use in Canada. Therefore, WockhardtUK Ltd cannot supply insulin to you as a resident of Canada until you have received permission from the relevant Canadian authorities to bring the insulin into Canada.

This is what to do:

1. A letter of authorisation must be obtained by your doctor, from the following authority:

SPECIAL ACCESS PROGRAMME
HEALTH CANADA
THERAPEUTIC PRODUCTS DIRECTORATE
FINANCE BUILDING
2ND FLOOR
PL 0202C1
TUNNEY'S PASTURE
OTTAWA
ONTARIO
K1A 1B9

CONTACT THE DIRECTOR AT TEL - 613 941 2108 OR FAX - 613 941 3194

2. Health Canada will send a copy of the authorisation direct to your doctor and a copy to WockhardtUK Ltd.
3. When your doctor receives this he or she should complete an order form (copy attached) and return it to WockhardtUK Ltd.
4. A 'Compassionate Use/ Named Patient Supply: Drug Safety (Pharmacovigilance) Agreement for Hypurin Insulin' completed by the licensed practitioner responsible for the treatment of your diabetes.

Note: Communication regarding technical or medical aspects of Hypurin insulin or its use.

The Company must ensure that the patient communicates directly with and obtains all advice on his or her diabetes treatment from the physician responsible for treatment of his or her diabetes.

- The Company can not communicate directly with the patient regarding technical or medical aspects of Hypurin insulin or its use.
- The patient must direct all enquiries of this nature to the physician responsible for treatment of his/her diabetes.
- Contact with the Company on matters of this nature must be made by the physician responsible for treatment of the patient's diabetes.
- Communication received by the Company directly from the patient, will be forwarded within two working days of receipt, to the physician responsible for treatment of the patient's diabetes.

Please send the above (fax or post) to:

Export Department
WockhardtUK Ltd
Ash Road North
Wrexham Industrial Estate
Wrexham, LL13 9UF
United Kingdom

Telephone Number: + 44 1978 669201 or + 44 1978 669275

Fax Number: + 44 1978 661262

Email: export@wockhardt.co.uk

Please note that WockhardtUK Ltd cannot supply you with insulin without these documents. WockhardtUK Ltd can take no responsibility for delay, loss, damage or improper storage of your insulin in transit. However, we will do our best to ensure you get the insulin you need.

For the benefit of diabetics living Canada WockhardtUK Ltd has provided the following **TOLL FREE NUMBERS:**

011 800 66755555 OR 011 800 WockhardtUK Ltd. If you need information about the supply of insulin products please ask for the Export Department. The Drugs Safety & Information Department will provide technical information.

ORDER FORM FOR WockhardtUK Ltd BEEF INSULIN

PRODUCT	QUANTITY (please indicate)	Cost	TOTAL (please calculate)
Hypurin® Bovine Neutral 100iu 10ml vial - FP1066		£30.00	
Hypurin® Bovine Isophane 100iu 10ml vial - FP1061		£30.00	
Hypurin® Bovine Lente 100iu 10ml vial - FP1064		£30.00	
Hypurin® Bovine Protamine Zinc 100iu 10ml vial - FP1070		£30.00	
Hypurin® Bovine Neutral 3ml cartridge x 5 FP1867		£40.00	
Hypurin® Bovine Isophane 3ml cartridge x 5 FP2477		£40.00	
+ TNT Courier Cost (up to 40 Vials)	1	£130.00	£130.00
Administration Charge	1	£115.00	£115.00
TOTAL AMOUNT PAYABLE			

PAYMENT (Please tick choice)

a) By Cheque

All cheques are to be made payable to Wockhardt EU Operations (Swiss) AG and sent directly to our Accounts office in Switzerland:

Wockhardt EU Operations (Swiss) AG
 Baarerstrasse, 43
 CH - 6300 Zug
 Switzerland

b) By Bank Transfer - (your local Bank should be able to arrange this)

Our bank details are as follows:

Bankers: Credit Suisse, 8070 Zurich, Switzerland
 Account number GBP: 909369-22
 Clearing number: 4835
 IBAN: CH17 0483 5090 9369 2200 0
 BIC/SWIFT: CRESCHZZ80A

****Please return order form before making payment so that amount can be confirmed****

DELIVERY DETAILS (the delivery address must be that of your doctor or your local pharmacy)

These details are *extremely* important, as the insulin will need to be refrigerated immediately upon receipt.

Delivery Address:

Contact Name:

Telephone Number: Fax Number:

Email Address:

Please return this form (fax or post) to:

Export Department
 WockhardtUK Ltd
 Ash Road North
 Wrexham Industrial Estate
 Wrexham, LL13 9UF
 United Kingdom
 Telephone Number: +44 1978 669247 or + 44 1978 669201 or + 44 1978 669275
 Fax Number: + 44 1978 661262
 Email: export@wockhardt.co.uk